This help file provides information on configuring your software. The configuration program asks you to perform several steps:

- Register your software.
- Select an Internet access account.
- Provide billing information.
- Choose an e-mail name.

You should register your software to ensure that you receive timely technical support and upgrades. You must provide the following information:

- First Name
- Last Name
- Address Line 1
- City
- Country/Region

    Specify your country in the box that appears.

- ZIP Code

    Specify your ZIP code.

- Day Phone

    Type the area code or country/city code in the first part of the box, and press TAB to move to the second part of the box to specify your phone number.

Specifies numbers that are dialed before or after the Internet access phone number.   Dial modifiers are optional.   You might need to dial a dial modifier if:

- You need to dial a prefix code to get an outside phone line (as in PBX phone systems).
- You want to disable call waiting so that incoming calls do not interrupt your Internet sessions.
- You want to use a calling card.

If you need to add a pause to the dial modifier, insert a comma.   You can increase the delay by adding additional commas.

## Examples

Here are some sample dial modifiers. The exact dial modifiers you will use will vary according to your telephone system.

| To: | Type: | In: |
|---|---|---|
| Suppress call waiting: | **\*70,** (**1170,** to disable call waiting for pulse dial phones) | **Before** |
| Dial an outside line: | **0,** | **Before** |
| Use a calling card: | **1-800-555-5555,,,** <br> (the number for your calling card, followed by some pauses to allow it to be recognized) | **Before** |
| | **99993695** <br> (your calling card code) | **After** |

Use this dialog box to choose how you want to access SPRYNET. Notice the account pricing information in the list box. Click the **More Info** button next to each plan for additional information.

Choosing one of these options will display the Wizard Lookup dialog box, where you can choose a local Instant Access number, if available, or a toll-free access number. Note that toll-free access carries an hourly surcharge in addition to normal usage rates.

Specifies local and toll free numbers for your SPRYNET account.   The country and area code you specified during registration will be displayed, and any access numbers in that area will be listed.

**To choose an access number:**

1.  Verify that the displayed **Country** is correct.   Change this value, if necessary.

2.  Choose an access number from the list on the left. This list displays toll-free and local numbers that are available in your area.   Toll-free numbers carry an additional surcharge on top of the standard monthly charges.

    Some guidelines for choosing an access number:

    *   Select a local number, if one is available, to save on long distance and additional phone charges.
    *   Select a number with the fastest speed (baud rate) that your modem can use.
    *   Due to the cost of long distance telephone service, it may be more economical for you to create a Toll-Free Instant Internet Access account.   To create such an account, choose the **CompuServe 800/US** access number. Remember that toll-free access carries an hourly surcharge in addition to normal usage rates (as indicated previously in the Select a Pricing and Access Option dialog box).

3.  If you live in an outlying location, there may be no local access numbers available. If so, check the **Long Distance** checkbox and add a long-distance prefix (such as a 1 or 1-206) in the **Long Distance** box.

    Make sure the **Long Distance** you specify is correct. Some phone companies require that you dial the area code for all long distance calls (both within and outside of your area code), while others only require an area code for long distance calls outside of your area code.

When you close this dialog box, you will be asked to confirm the number you selected; be sure this number is the number you want to dial and that the number uses any appropriate long distance codes.

This dialog box asks you to specify a credit card for your SPRYNET connection charges. The credit card account you specify will be billed every month for your Internet access time.

Specify whether you want to use Visa, MasterCard, or American Express for your Internet access fees. You must also specify the expiration date and the name used on the card. Your mother's maiden name is requested for verification of your identity.

**NOTE**  Your credit card information will be sent over a private phone line.

Specifies up to three choices for your e-mail username.   You can specify up to eight characters for the name.

Your first choice will be used, if there are no pre-existing SPRYNET users with that name; if there is a conflict, your second and third choices will be tried.   If all three of your e-mail address requests are being used by other SPRYNET customers, an e-mail address will be created for you, based on your first and last name (as provided in the registration dialog box).

The e-mail name that is selected will be displayed along with your account information at the end of the configuration process.

Some guidelines for selecting an e-mail address follow:

- **Choose a distinctive address.** You might use your initials, a nickname, or some combination of letters in your name.
- **Use good taste.** A name deemed offensive by the SPRYNET system administrators will be changed to a random e-mail address.
- **There are thousands of subscribers on SPRYNET.** Be sure that your second and third choices are unique—you might include a combination of numbers or other special characters to avoid duplicating an existing e-mail name.

Displays your account information. Make sure you write down, print, or save this information to a file before leaving this dialog box.   You can print this information to the default Windows printer by clicking the **Print** button, or save it to a file by clicking the **Save** button.

| | |
|---|---|
| **Login ID** | Specifies the ID that will be used to log into your Internet account. |
| **Login Password** | Specifies the password that will be used to log into your Internet account. Keep this in a secure place. |
| | **NOTE**  An automatic login will be set up for you, so that you do not have to type in the ID and password to log in, but you should still record this information, for future reference. |
| **E-mail Username** | Specifies the name that will be used to login to your <span style="color:green">e-mail</span> account. |
| **E-mail Password** | Specifies the password you will use when starting an e-mail session. Be sure to record this, as you will need it to access your e-mail account. |
| **E-mail Host** | Specifies the <span style="color:green">IP address</span> for the mailbox where your mail is stored. |
| **E-mail Address** | Specifies your e-mail address; this is the address that others use to send you mail. |

**NOTE**  The next dialog box will ask you to confirm the passwords you entered, so be sure you've recorded them before leaving this screen.

This dialog box lets you set up the SPRY software, configure your modem and host settings, and work with communication and host profiles.

## Software Setup

| | |
|---|---|
| **Instant Access** | Sets up an Instant Access Account with SPRYNET. |
| **Register** | Places a toll-free call to register your SPRY software. |

## Configuration

| | |
|---|---|
| **Communications** | Configures your modem and access account information. |
| **Hosts** | Set up or change the e-mail information and default Internet hosts that are used by the SPRY applications. |

## Profiles

| | |
|---|---|
| **Communications** | Lets you work with profiles that contain dialer settings for modem and access account information. |
| **Hosts** | Lets you work with profiles that contain host settings for e-mail and news. |

Indicates that the configuration program could not connect to SPRYNET to get current account pricing information. Try the following steps to solve this problem.

1.  Close other running applications that might conflict with the configuration program, especially communications or FAX software.

2.  Lower the speed of your COM port to 9600 baud (click Port Setup in the Dialer's Modem menu).

3.  Turn off the AutoBaud setting (click Modem Setup in the Dialer's Modem menu, and click the **Advanced** button).

4.  Set your modem to one of the following (click Modem Setup in the Dialer's Modem menu):

    *   Hayes Optima 144 + FAX 144
    *   Mercury Tech 9600/14400
    *   GVC Technologies V.32bis

    When you are ready to re-try the configuration, click the **Account Creation Utility** icon.

This screen lets you configure your dialer and login setup and modem settings.

**Dialer Setup**    Sets up the Dialer with Service Provider access account information, and set up Timers information (time delays for connecting and disconnecting).

**Login Setup**    Sets up how you want to login and connect to your Service Provider. You can set up **automatic login** using this option, if you want.

**Port**    Sets up your communications port information, including COM port, speed, and advanced options.

**Modem**    Sets up basic options for your modem, including modem type, phone line type, and advanced options.

**Custom**    Sets up custom modems.

This dialog box provides an easy way to set up your e-mail account information and default hosts for your SPRY applications. This means that when you start the applications, they will immediately access specific locations on the Internet.

Default hosts will appear in this dialog box to help you get started using the Internet.

| | |
|---|---|
| **E-mail Username** | The name used to login to your e-mail host. It might also be referrred to as an "e-mail ID" or "e-mail login." |
| **E-mail Password** | The password associated with the e-mail username, above. |
| **POP3 E-mail Host** | The address of the machine that contains the mailbox in which your e-mail is stored. You need to connect and log into this machine in order to retrieve your mail. |
| | This address may be a Fully Qualified Domain Name, like **mailhost.mailserv.com**, or an IP address, like **165.121.6.5**. |
| **SMTP Relay Host** | Your Service Provider may provide an SMTP (Simple Mail Transfer Protocol) Relay Host to use when you send mail; if so, provide the address here (the address may be in one of two formats, as described above). You do not have to specify this value. If you specify this value, you should set up SPRY Mail to use SMTP send using the Preferences dialog box from Mail's **Options** menu. |
| **E-mail Address** | The address other people will use when sending mail to you. It is usually in the following syntax: "name@location.ext" or "name@location.location.ext." (such as **lucy@narnia.com** or **holmes@mycroft.foe.org**). |
| **SPRY Mosaic** | The home page for the host. Type the name of the home page (for example, **http://gnn.interpath.net/gnn.html**). |
| **SPRY Gopher, SPRY News, Network File Manager (ftp)** | The host domain name. Type the fully qualified Domain Name of the host. (for example, **gopher.sprynet.net**). |

**TIP** You can access this dialog box at any time from the Configuration Utility, and you can also set up this information within the individual applications themselves.

This dialog box lets you open or delete an existing communications profile, or create a new one. A communications profile stores dialer settings for modem and access account information.

This dialog box lets you open or delete an existing host profile, or create a new one. A host profile stores the settings used to access the host (including e-mail account information and default hosts for your SPRY applications), saving you time if you commonly connect to more than one host.

**Host profiles** list box   Lists all of the host profiles you've created. Choose a profile from the list to make it active.

**New** button   Lets you create a new profile. A dialog box will appear for you to name the profile, then the <u>Default Hosts</u> dialog box will appear.

**Delete** button   Deletes the profile currently highlighted in the **Host profiles** list box. A prompt will appear asking you to confirm your decision to delete the host profile.

### e-mail

Electronic mail, a way to send and receive messages over a network. You use an e-mail program to compose and send a message (including binary files and voice messages, in some cases) to a remote mailbox on a network, where it can be retrieved and read by the addressee.

### IP address

The address of a machine on the Internet. IP address refers to a numeric address, such as **165.121.6.126**, but is also used to refer to a fully qualified Domain Name, such as **marshwiggle.narnia.com**.

### SPRYNET

SPRYNET is an Internet Service Provider providing local and toll-free Internet accounts using the CompuServe® worldwide network.   SPRYNET provides automated account creation, billing services, and full Internet access including an electronic mail account.